

Adapt (North East) community transport & Dial-A-Ride services

2026 Brochure



An introduction

Adapt (NE) has operated a successful community transport scheme since 1991. We currently have a fleet of three vehicles, with wheelchair accessibility.

Our community transport scheme was developed for use by people who are disadvantaged or isolated through disability or through living in a rural community.

At present, we provide a range of Dial-A-Ride bus services. We also provide bus hire with driver to local community groups and charities at an affordable rate.



Current Dial-A-Ride bus services in Northumberland

Operating every Monday

Byrness to Hexham

Route

Starting at Byrness, this bus runs through Rochester, Otterburn, Colwell, Corbridge and Hexham.

Current fare rate

Capped standard of £2.50 single, or £5.00 return journey. Concessionary bus passes are accepted on this route.

Operating every Tuesday

Kielder to Hexham

Route

Operating from Kielder to Colwell, Barrasford, Barrasford, Gunnerton and Lanehead into Hexham.

Current fare rate

Capped standard of £2.50 single, or £5.00 return journey. Concessionary bus passes are accepted on this route.

Operating every Tuesday

Blanchland to Hexham

Route

Operating from Blanchland to Whitley Chapel, Juniper and Slaley. Drop-offs in Hexham.

Current fare rate

Capped standard of £2.50 single, or £5.00 return journey. Concessionary bus passes are accepted on this route.

Operating every Wednesday

Carrshield to Hexham

Route

Operating from Carrshield to Spartylea, Allenheads, Allendale, Ninebanks and Whitfield, then into Hexham.

Current fare rate

Capped standard of £2.50 single, or £5.00 return journey. Concessionary bus passes are accepted on this route.

Operating every Wednesday

Byrness / Otterburn to Morpeth

Route

Operating from Byrness or Otterburn to Elishaw, Rochester and Scots' Gap. Kirkwhelpington fortnightly. Drop-offs in Morpeth.

Current fare rate

Subsidised fares for those living within the catchment area.

Operating every Thursday

Heddon to Hexham

Route

Operating from Heddon-on-the-Wall into Corbridge. Drop-offs in Hexham.

Current fare rate

£5.00 single, £10.00 return journey.

Operating every Friday

Whittonstall to Hexham

Funded by Northumberland County Council

Route

Operating from Whittonstall through Riding Mill into Hexham.

Current fare rate

Capped standard of £2.50 single, or £5.00 return journey. Concessionary bus passes are accepted on this route.

How do I access your Dial-A-Ride transport?

In order to use Adapt (NE) community transport, you must become a member. Currently for an individual, this costs £10.00 a year. You can find out more about membership on our website, or by calling 01 434 600599.

Dial-A-Ride requires pre-booking. You must call 01 434 600599 (option 1) and leave a message with your name and the run you wish to book on for. Alternatively, you can book online via our website. The cut-off time is 12pm, the day before service. Please call and cancel if you are unable to use the service, as spaces are limited.





Hire of Adapt (NE) minibus and driver

Did you know? We offer affordable minibus hire with driver for charities and community groups.

The current rate is £22.50 per hour, plus mileage of 45p per mile. Booking is required at least seven days in advance.

We can offer wheelchair accessibility, with our minibuses having a total capacity of 13 seats.

Please call 01434 600599 (option 4) to discuss your needs.



Get in touch

Tel. 01434 600599 (option 4)

Lines open Monday to Friday, 9.00am - 5.00pm

 adapt-ne.org.uk

 transport@adapt-tyndale.org.uk

 Burn Lane, Hexham NE46 3HN