

If you have any feedback about visits made to your care home by the Relevant Person's Representative, you can:

Speak to the RPR during their visit or contact us using the details below:

Telephone: 01434 600599

Email: advocacy@adapt-tyndale.org.uk

Write to:

NIAS, Adapt (North East)
Burn Lane
Hexham
Northumberland
NE46 3HN



The Role of the Relevant Persons Representative (RPR)

Information For Care Staff



NORTHUMBERLAND
Northumberland County Council

When a Deprivation of Liberty Safeguards (DoLS) order is authorised and the person being deprived of their liberty has no individual who can appropriately be a safeguard for them, then a paid Relevant Person's Representative (RPR) is requested by the Local Authority.

Northumberland Independent Advocacy Service provides paid independent RPR's to visit people who are subject to DoLS.

The RPR's function is to maintain contact with the resident and to represent and support them in all matters relating to the Deprivation of Liberty, which could include and, if necessary, challenging it.

Regular reports are provided to the Local Authority. The reports are used to ensure the residents needs are met, the Best Interest Assessors recommendations are followed and to ensure that all parties involved in the person's care are acting in their best interest.

The RPR role includes:

- Visiting the person regularly (normally once a month) in order to provide independent on-going support to the resident.
- Carrying identification and make themselves known to staff upon arrival at the care home.
- Looking at the resident's care plans and reviews. It is the RPR's responsibility to know the resident, their likes and dislikes and to ensure that appointments, medical reviews and any incidents are kept up to date and recorded.
- Speaking to people involved in the persons care; for example this could be a nurse, a care worker or an activity co-ordinator.
- Raising any concerns, with a member of staff or the manager. These can often be easily resolved.
- Not obstructing the work of the care home staff when they are attending to residents. However, they may wish to observe the activity in the interests of the resident.

RPR's are fully trained and supported to carry out their role in line with our Confidentiality and Data Protection Policies and Guidelines. To make a referral to the service, or to find out more information, please contact us using the details on the front of this form. It is the policy of the NIAS that all personal data will be held in accordance with the principles & requirements of the General Data Protection Regulations & other relevant legislation, & that procedures will be put in place to ensure fair processing of data relating to you. NIAS is a free & confidential service. You can request further information on our Privacy and Confidentiality policies.