

If you have any feedback about visits made to your home by the 1.2 Representative, you can:

Speak to the 1.2 Representative during their visit or contact us using the details below:

Telephone: 01434 600599

Email: advocacy@adapt-tyndale.org.uk

Write to:

NIAS, Adapt (North East)

Burn Lane

Hexham

Northumberland

NE46 3HN



The Role of the 1.2 Representative



NORTHUMBERLAND
Northumberland County Council

When a Court of Protection Deprivation of Liberty Safeguards (COPDoLS) order is authorised and the person being deprived of their freedom in their own home and has no family or friends who can be a protection for them, then a paid 1.2 Representative is requested by the Local Authority.

The 1.2 representative is there to help ensure that person's rights and views are heard and respected, their needs are being met and the authorisation is appropriate.

Northumberland Independent Advocacy Service provides 1.2 Representative's to visit people who are subject to DoLS.

The 1.2 Representative function is to have regular contact with the person and to represent and support them in all matters relating to the DoLS, which could include and, if necessary, challenging it.

Regular reports are provided to the Local Authority. The reports are used to ensure the person's needs are met, the Best Interest Assessors recommendations are followed and to ensure that all parties are acting in the person's best interest.

The 1.2 Representative role includes:

- Visiting the person regularly (normally once a month) in order to provide independent on-going support to the resident.
- Carrying identification and make themselves known to staff upon arrival at the home.
- Looking at the person's care plans and reviews. It is the 1.2 Representative's responsibility to know the person, their likes and dislikes and to ensure that appointments, medical reviews and any incidents are kept up to date and recorded.
- Speaking to people involved in the persons care; for example this could be a nurse, a care worker or an activity co-ordinator.
- Raising any concerns, with a member of staff or the care manager. These can often be easily resolved.
- Not obstructing the work of the care home staff when they are attending to residents. However, they may wish to observe the activity in the interests of the resident.

To make a referral to the service, or to find out more information, please contact us using the details on the front of this form. It is the policy of the NIAS that all personal data will be held in accordance with the principles & requirements of the General Data Protection Regulations & other relevant legislation, & that procedures will be put in place to ensure fair processing of data relating to you. NIAS is a free & confidential service. You can request further information on our Privacy and Confidentiality policies.